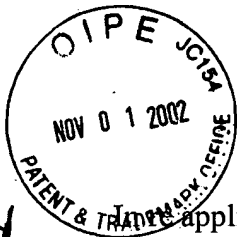


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#171C
Application No. 09/493,783
Filed: January 28, 2000
Group Art Unit: 2768
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

1210-02
mel

Application : James D. Schlick et al.
Application No. : 09/493,783
Filed : January 28, 2000
For : METHOD AND APPARATUS FOR PROBLEM
SOLVING, DECISION MAKING AND STORING,
ANALYZING AND RETRIEVING ENTERPRISEWIDE
KNOWLEDGE AND CONCLUSIVE DATA
Attorney's Docket : 24200-002 (previously KT-001AX)

Group Art Unit: 2768

Amendment A

Commissioner for Patents
Washington, D.C. 20231

Sir:

In response to the Office Action mailed June 3, 2002, the response period of which is extended to November 3, 2002 by the accompanying request for extension, please amend the above-referenced application as follows:

In the Specification

On page 43, please replace the paragraph below the phrase "Abstract of the Disclosure" with the following paragraph (as required by 37 CFR §1.121(b), a clean copy of the Abstract is set forth below and a marked-up copy of the Abstract is set forth in an Appendix A entitled Version of Abstract with Markings to Show Changes Made):

C1
A computer software application, graphical user interface, and method for entering information concerning a complex business situation, refining such information in a stepwise manner through the interface, generating a list of effective actions for addressing such a business situation, and storing such information in a knowledge base adapted for future query and reporting use of such a complex business situations, is provided.

In the Claims

✓ ✓ ✓ ✓ ✓ ✓ ✓
Please cancel claims 37-39, 42, 50, 51, 91-93, 96, 104, and 105 without prejudice.